



Technical Bulletin #28

Note: This technical bulletin describes a problem involving access privileges not being granted for operations involving E3 composition. This results in only administrators being able to compose with E3.

Issue

If you're running Astoria 4.6.2 and ACS 23, or an earlier version including E3 composition (other than CPA), only administrators are able to compose with E3, because the queue was never granted privileges during installation.

Resolution

In order for non-administrative users to compose with E3, the View Event Queue Contents capability must be granted to all users on the Event Queue named Astoria-E3CompositionSpool. The following steps will accomplish this.

- 1 Open the docubase through the ACS browser, and log in as a database administrator.
- 2 From the ACS navigation pane, expand **Event Queue Definitions**.
- 3 Right-click on **Astoria-E3CompositionSpool**, and choose **Access Controls**.
The Define Access Controls for Astoria-E3CompositionSpool dialog appears.
- 4 Select **View Event Queue Contents** from the list of Available Capabilities.
- 5 Click Add to move it to the list of Present Capabilities.
- 6 Select **All Users: All the users in the system** from the list of Available Groups.
- 7 Click Add to move it to the list of Present Groups.
- 8 Click Ok to save changes.